

SITE INFORMATION

In the case of an emergency always contact the Emergency Services first. (nearest hospital is Lancaster)

999	Emergency (UK)	
	Emergency (EU-wide)	112
111	NHS (non-emergency)	
	Police (non-emergency)	101
123	Speaking clock	
	National power cut service	105
911	In case of drowning All our beaches in Thanet Kent are manned by a team of lifeguards	
	Confidential Anti-Terrorist Hotline Don't rely on others. If you suspect it, report it. Remember to Run, Hide and Tell!	0800 789 321
0800 138 1625	STOP HATE CRIME – 24 hour help line If you believe you are victim of, or witness to a hate crime please report it.	


East Riding of Yorkshire
Clinical Commissioning Group

	Grazed knee. Sore throat. Cough. Stock your medicine cabinet.	Self-care
	Unwell? Unsure? GP surgery closed? Need help?	NHS 111
	Diarrhoea. Runny nose. Painful cough. Headache.	Pharmacy
	Vomiting. Ear pain. Stomach ache. Back ache.	GP surgery
	Cuts. Burns. Bites. Simple fractures.	Minor injury unit
	Choking. Chest pain. Blacking out. Blood loss.	A&E or 999 Emergencies only

The phone signal is not good in this area for most service providers. We now provide WIFI for all guests to enable WIFI calls, Whats App and other internet-based messaging services.

WIFI Password – Promise1910

HOSPITALS

Royal Lancaster Infirmary LA1 3RH- 01524 62345

Westmorland General (Kendal) LA9 7RG - 01539 732288

**DRs-Ash Trees Surgery-Carnforth-LA5 9JU0-01524
720000**

Pharmacy-Silverdale Pharmacy-LA5 0RA- 01524 701274

If you need to contact a member of the committee in the case of a site emergency, the following members of the Campsite Committee will be able to help. (All members are available on Whats App)

Girlguiding Red Emergency Folders with accident report forms can be found in both huts in the information box.

Mrs Hayley Clarke (Chairman) Mobile: 07845282203

Mrs Georgina Griffiths (Fundraiser) Mobile: 07528005558

ELECTRICITY

If electric fails, please check the trip switches in the Trip Box located next to the entrance door of each hut.

Please do not overload plug sockets and also do visual safety checks of all portable equipment you bring to site including the plug. We do not allow extension leads inside the buildings.

We do not allow charging of Lithium batteries on our site.

We do not allow charging on electric cars via any means.

Electric hook ups for Motorhomes is only allowed with prior permission from booking secretary.

EQUIPMENT

Please familiarise yourselves with where the equipment is stored. Please refer to the list on the wall.

There is a fridge/freezer in each hut. This will need to be switched on when you arrive.

Please make sure that the fridge/freezer is switched off, emptied, cleaned before departure. Please leave both doors open on the Fridge/ Freezer, this prevents mould growing.

There are separate pans for use on gas cookers, please do not use these on the altar fires. All other pans can be used outdoors on the fires. Please make sure they are thoroughly cleaned after use.

CATERING

There is coloured chopping boards provided, familiarise yourself with correct boards for use.

Please don't store food directly on the floor.

If cooking inside on a gas stove, please make sure you all the doors and windows are open and don't leave stoves cooking unattended.

Before departure, empty crumbs from the toasters, clean inside the microwave, wipe down counters and empty kettle/urns of water.

Local stores include:

Co – Op Silverdale/Carnforth

Burrows Butchers Silverdale

Booths Carnforth

You can have deliveries to site nearest store for deliveries is Tesco's in Carnforth

Further afield is

Morrisons – Kendal / Morecambe

Asda – Kendal Morecambe

Sainsbury's – Lancaster/ Kendal/ Morecambe

KEYS



The keys for the hut are located in the key box outside each hut – codes will be given to you by the booking secretary.

Please use the key boxes, when going off site on your visit, the keys have a bright tag, so they can be easily located if dropped.

If both sides of the camp hut are in use, we ask that the person(s) in charge of the camp liaise with each other for use of showers and drying room. A separate set of keys are required for these and will be hung up in Pepper pot hut.

You will also be given the codes for any activity equipment storage if hired on your stay.

WATER, TOILETS, WASHROOMS

We have a septic tank for drainage. We are not on main drains. Please only put toilet paper down the toilets.

Please advise the campers to use sparingly.

Please DO NOT dispose of nappies, sanitary pads, tampons or panty liners. Use bins provided which should be lined at start of camp. The bins must be emptied and cleaned at the end of your stay.

Please always be aware that no water is wasted.

Running taps is costly. Please use sparingly. Check washrooms regularly to make sure that taps are not left on.

Field taps are push button and buckets/containers should be underneath whilst water is coming out. Please do not use for brushing teeth. The tap has a timed limit and cannot be stopped once started.

Please report any leaks or blockages to one of the emergency contacts. If this is not an emergency, please inform the booking secretary of any problems.

Stop taps are in the small cupboard located under the front of Silver Birch but the cupboard requires a key – in the case of an emergency water can be turned off at the main source located under a man cover in the far corner of car park in the corner by the small wooden shed.

GAS and HOT WATER

The gas boiler will be switched on when you arrive. This will enable warm/hot water to be accessible through washroom hot taps and will provide warm/hot water in the showers and outside sinks.

You can fill the large Urns in the huts if needing large amounts of water for catering – if the urns are not functioning there is a small reset button underneath. Please empty Urns after use.

Do not smoke near the gas storage located at the back of the huts. This includes E – cigarettes. We advise if you are smoking to do so at the campfire circle or car park

TICKS

Please get guests to do a visual check for Ticks and upon returning home. Tick removers can be purchased on site.

More information here.

<https://www.lymediseaseaction.org.uk/about-ticks/>

RUBBISH/RECYLING

Please make sure that your rubbish is sorted so that as much as possible can be recycled. There are two green boxes in each hut for disposing of glass, plastic, tins, paper and cardboard. All rubbish is to be taken to the entrance of the site at the end of your stay and the green boxes returned to the huts.

The blue Council bins are in the Car park area.

RECYCLING BINS

The items to put in the recycling bin includes:

Tins / Cans (to be rinsed out and flattened) Cardboard (flattened), Papers of any kind and Glass

GENERAL RUBBISH BIN

All general rubbish should be bagged.

Please make sure that your camp does a 'litter sweep' of the field to pick up any litter off the field.

Please ensure that this is done thoroughly as we have sheep grazing the field when not in use and some rubbish could harm wildlife.

Make sure you count your tent pegs when putting them in the ground and count them back out. This protects car tyres and grass cutting equipment.

SMOKING

We advise if you are smoking to do so at the campfire circle or in car park.

No smoking is allowed inside the buildings anywhere and also next to the Gas storage area.

Please do not smoke inside tents and we advise not to smoke inside your motorhome/caravan/trailer tent.

When extinguishing cigarettes/cigars please ensure completely out and do not throw ends into scrub areas or on the campsite. Dispose of in general rubbish.

NOISE

We have neighbours near the site and be aware sound does travel. We ask that any music played is turned off by 9:30pm pm and isn't played at extreme levels before then.

The campsite is a quiet site from 10:30pm to 7am.

Guests that do not adhere to this, it may result in no return stays to the site.

DOGS ONSITE

We are a dog friendly campsite and accept well behaved dogs and owners are responsible for keeping dogs under supervision and cleaning up after them.

Owners must have their own Pet Insurance to bring them onsite to be covered in the event of a claim.

ACTIVITY EQUIPMENT

There is separate information detailing the equipment and safety rules. Risk assessments can be found on the Silver Sapling website –

<https://www.silversapling.org.uk/availability/bookings/risk-assessment/>

If you have booked this equipment, you will be given the codes for the storage for the duration of your camp.

Any damages and breakages must be logged and emailed to the booking secretary.

Activity equipment –



Pedal Karts



Grass Sledges



Soft Archery



Soft Axe Throwing

Plus lots of outdoor games

We also have a “ Nightline ” course available to hire onsite. Assault course to complete blindfolded.

SHOP

We sell site badges, Mugs and tote bags which are located in a box in each hut.

There is a petty cash box and this is left for you to manage on a trust basis. There is also a book to note down how much stock has been sold.

We do have a limited edition print of the site painted by local artist Chas Jacobs also available to purchase, please ask our committee if you would like to purchase one of these.



GATES AND ACCESS TO SITE



You will be given the entry code by the booking secretary before your booking commences.

Please always follow the country code.

DO NOT CLIMB OVER THE WALLS surrounding the campsite. They are drystone and are very old. There is a top wire (barbed) and could be dangerous if climbing over the wall.

We advise that gates are always closed to the campsite especially during the night.

Access into Eaves Wood is either out of the main gate and up into Eaves Wood through the Car Park. There is also a blue access gate at the top of our site located just to the right of Pepper Pot Hut. Please do not use the gate located halfway down the Silver Birch site. This is not a footpath.

FIRES AND FIRE SAFETY



NEVER LEAVE FIRES UNATTENDED WHILST BURNING

There is a communal woodpile for the use all sites located opposite the huts and at the campfire circle.

If you are using wood to make a fire then please make sure that you replenish the woodpile before you leave, or daily to make sure that all camps have enough.

The National Trust does sometimes give us fallen branches and wood from coppicing, this wood will be placed on our site for you to use. Please do not collect any wood from Eaves Wood, it is a SSI site and is home to species and protected flora and fauna.

Altar fires/ fire pits are provided for your cooking fires. Do not light fires on the grass or at the back of the hut and make sure that any cooking fires are well away from the hut and tents. Make sure that metal buckets of water are available by the fire. Metal buckets are available at the back of the hut.

Cook outside and well away from the tents/buildings and never cook inside a small tent or near flammable materials or long grass; they can all set alight easily.

Never use fuel-burning devices (e.g. disposable barbecues, camping stoves, camping heaters, lanterns, and charcoal grills) inside a tent.

Never light a candle or have any other kind of flame burning apparatus in or near to a tent, torches are much safer.

If you wish to have a campfire away from the camping field, there is an campfire circle, with seating behind the huts and up the hill. The fire should be put out before leaving that area and certainly before going to bed. Again, a metal bucket of water should be taken to this area when having a fire.



Please clean and tidy this area before end of camp.

Ash/charcoal should be completely dowsed and no embers left burning. Empty the ash collected in metal bucket in the long grass behind the campfire near the wall. Note – tin foil does not burn and should be binned.

No parked cars should be on the Pepperpot or Silver Birch site near a pitched tent – 6 meters away is a safe distance. Cars can be parked north of the Pepperpot hut or at the bottom of Silver Birch field or ideally in the Car Park.

Tents must be pitched at least 3 meters apart to create a fire lane.

Please keep a Fire lane available at all times for Fire Crews to be able to access the buildings – see area marked in red on map

Nominated person to call fire service in case of an emergency.



EXTRA INFORMATION

Water can be turned off at the bottom of the site under the man cover next to the wooden shed in the corner of the car park.

Electric RCD Units are located inside both huts next to the entrance if the electric trips or needs switching off.

The WIFI router is located in Silver Birch – we ask that you don't touch this unless there has been a power cut and it may need resetting.

The boiler is located in the Boiler room and please contact a committee member if you believe there is an issue with this before attempting to fix the problem.

The LPG gas is stored at the back of Pepperpot – again if you believe there is an issue with the Gas supply please contact the committee.

PLEASE LEAVE THE OUTDOOR AREAS, BUILDINGS, SHOWERS AND WASHROOMS READY FOR THE NEXT GUESTS.

Empty fridges, freezers and cupboards of food and belongings.

Clean appliances, surfaces and sinks.

Sweep all floors, mop shower and wet room floors.

Please empty bins and remove rubbish.

Make sure any campfires/altar fires/firepits are clean.

Lock all doors and return keys to key safes.

SUGGESTED ITEMS TO BRING TO CAMP

- Hand towels
- Tea towels
- Washing up liquid
- Scourers, sponges and dishcloths
- Hand soap
- Bin liners and small bin liners for toilets
- Cleaning products for kitchen area
- Firewood, fire lighters, kindling, matches
- Containers for leftovers
- Outdoor fire utensils, tin opener, sharp knives, bread knives.
- Cutlery, plates, mugs, glasses, bowls
- Lanterns, head torches and spare batteries
- Scissors, duct tape, pen knife pen and paper
- Spare tent pegs and guy ropes
- Spare blankets
- Cooking stove and spare gas cannisters
- Bug spray, antihistamines, tick removers
- First aid kit
- Toiletries and medications
- Device chargers, power banks and portable solar panels
- Travel games and packs of cards
- A smile 😊